

**Holiday Extras Travel Insurance**

**HOLIDAY EXTRAS IMPORTANT INFORMATION**

This Travel Agent is an Appointed Representative of Holiday Extras. Holiday Extras are Authorised and Regulated by the FCA. The policy is underwritten by Travel Insurance Facilities plc.

1. Have you or anyone named on this policy ever been diagnosed or received treatment for:
  - Any type of heart or circulatory condition?
  - Any type of stroke or high blood pressure?
  - Any type of breathing condition (such as Asthma)?
  - Any type of cancer (even if now in remission)?
  - Been given a terminal prognosis?
  - Any type of diabetes?
  - Any type of irritable bowel disease?
  - Has your doctor altered your regular prescribed medication in the last 3 months?
2. In the last 2 years - have you, or anyone who is insured under this policy, been treated for any serious or re-occurring medical conditions, asked to take regular prescribed medication, or referred to a specialist or consultant at a hospital for tests, diagnosis or treatment?
3. Are you or anyone who is insured under this policy waiting for any tests, treatment or a non-routine hospital appointment?

**Criteria For Purchase**

This insurance is sold on the understanding that you and anyone travelling with you and named on the insurance validation documentation:

- Have not started the trip.
- Travel must take place within 2 years of the start date of your policy, or within 18 months if purchasing a cruise policy.
- Take all possible care to safeguard against accident, injury, loss or damage as if you had no insurance cover.
- Is a resident of the United Kingdom, Channel Islands or British Forces Posted Overseas.
- Are undertaking a minimum of 1 overnight stay when travelling abroad.
- Are not travelling within your home country for less than 3 days on any one trip.
- Are not travelling specifically to receive medical treatment during your trip or in the knowledge that you are likely to need treatment.
- Depending on the level of cover chosen and your age at the time of purchase, some limitations may apply on the maximum duration of your trip, please see full policy wording for more details on these limitations.
- Is not travelling independently of the named insured adults on the policy where they are aged 17 years and under.
- Are travelling with the intention to return to the United Kingdom, Channel Islands or BFPO within your trip dates unless an extension has been agreed with us and we have confirmed in writing.

- Are not travelling against the advice of your doctor or a medical professional such as your dentist.

If the customer answers 'yes' to any of the above statements, please refer the customer to Holiday Extras - 0800 781 4086 quoting your ABTA number or agent reference.

**Unless:**

The condition is listed on the policy wording under 'accepted conditions'.

Please sign below to confirm you have read and understand the above important information. Failure to disclose any material facts could result in a claim being decline.

**Emergency Assistance:**

If you need to seek medical attention whilst abroad, please ensure that you contact the 24-hour emergency assistance service for help and advice, full details can be found on page 4 of the policy wording. We would advise you to keep this number in your mobile phone and give it to anyone else you are travelling with.

**Signature of Customer**

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**Date**

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**Print Name**

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**Signature of Consultant**

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**Print Name**

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**Policy Number**

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**If your cover does not meet your requirements:**

Please notify us within 14 days of receiving your policy schedule and return all your documents for a refund of your premium, providing you have not already travelled, made a claim or intend to make a claim.